



GSIL DRAMATICALLY REDUCES TIME TO COMPLETE NEW HIRE ON-BOARDING FORMS

- Granite State Independent Living has 8 offices throughout New Hampshire.
- Due to regulatory and business requirements, they use numerous paper forms.
- Their New Hire packet had grown to 40+ forms and would take hours to complete.
- Working with PiF Technologies, they've digitized the workflow so that it now takes 20-30 minutes to fill out the packet.

Customer Profile: Granite State Independent Living (GSIL) is a 1000-employee nonprofit organization whose mission is to promote quality of life with independence for people with disabilities and seniors through advocacy, information, education, support and transition services.

Business Situation: As a healthcare organization, GSIL is subject to numerous regulatory requirements. Their New Hire packet had grown to 40+ forms that would take hours to complete. The same information had to be filled in multiple times, time was wasted correcting errors, making copies for filing and finding/auditing the information was tedious. GSIL was getting complaints from consumers, workers and field coordinators and decided to try an electronic forms & workflow solution.

Solution Summary: GSIL worked with frevvo's partner PiF Technologies to digitize the New Hire workflow to use e-forms.

"PiF Technologies introduced us to frevvo and helped us automate the New Hire packet. The rest is history. The efficiency is just incredible.

frevvo's modern online system is easy to use and meets our business requirements at a reasonable cost."

**Linda Tsantoulis,
Vice President of HR**

Using frevvo's low-code, visual solution, PiF was able to automate the the process in record time. Rather than print out a stack of paper for a new hire it's all electronic. Demographic information is filled in once and all forms are automatically populated. Automatic validation ensures that errors and corrections are eliminated. Once internal reviews are completed, the system can automatically print out the paperwork that needs to be hand-signed and notarized. Ultimately, the New Hire e-forms are uploaded to their DocStar document management system.

Working with PiF and frevvo, GSIL plans to automate other areas of their business. Departments such as Finance & Long Term Support are already working on similar automation projects.

Benefits:

- The automated processes in frevvo are significantly faster.
- Filling out the packet used to literally take hours. Now, it can be completed in 20-30 minutes.
- GSIL's Human Resources Department has been able to dramatically reduce paper and copying with frevvo + DocStar.
- Using frevvo, it's fast and easy to design, deploy and update workflows to solve business issues.